BRISEIDA PAGADOR

Software Engineer | Portland, OR 201.577.8898 | <u>bpagador@gmail.com</u> Portfolio | <u>LinkedIn</u> | <u>Github</u>

I enjoy synthesizing complex information, identifying patterns, and simplifying solutions collaboratively. Prioritizing my physical and mental health enriches the teams I am a part of, my work ethic and technical contributions.

SKILLS

Kotlin, Spring, React, Typescript, Javascript ES6, APIs arch/management, SQL, Material UI, MongoDB, Jest, Node, Postman, Figma, DataDog, Azure Microservices, releases and app deployment

EXPERIENCE

Lithia Motors || Driveway | 2020 - Present

Fullstack Software Engineer

- Championed REST API lifecycle development and user interface for greenfield sales CRM contributing to revenue increase of 60% at Lithia-Driveway from Q4 2021-2022
- Built and maintained relational Postgres database consumed cross-organizationally and used as Single Source of Truth for data on 250+ dealership branches nationwide
- Improved React components' loading speed and performance by refactoring legacy code, adding custom hooks, and optimizing HTTP requests
- Integrated third party services into existing CRM applications to enable protected Personally Identifiable Information and customer financial data access
- Collaborated with UI/UX designers to create and execute mockups that rendered an aesthetically pleasing and intuitive experience for end users
- Voiced technical strategies and process-driven solutions in planning, refinement, and retrospective ceremonies

PaperCut | 2019 - 2020

Customer Service Specialist

- Collaborated with engineering and marketing teams on software updates and product releases
- Escalated and categorized Zendesk tickets according to engineering team's metrics and protocol
- Updated internal databases and documented changes across Jira and Confluence platforms

COMMUNITY

PDX Women in Tech

Member of the Speakers Bureau | Mentor and mentee in the Mentorship Program

Alchemy Code Lab

Active mentor to current students in the <u>program</u> and to recent graduates during their job search

EDUCATION

Alchemy Code Lab | 2020

Rigorous 800+ hour full stack development program using MERN stack

University of Chicago | Class of 2012

B.A in Anthropology, Archeology minor